

Tashyn Wallace

SOFTWARE ENGINEER | CLOUD SPECIALIST | DATA ANALYST

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Professional Summary

Versatile software developer with 3 years of experience and a foundation in data science. Skilled in building scalable web and mobile applications using cloud services. Proven record of developing software used to automate processes, saving over \$100K USD in process inefficiencies. Adaptable and committed to team success.

Skills & abilities

- | | |
|---|--------------------------|
| • Software Development | • Data Visualization |
| • Code Debugging | • React.JS |
| • Application Testing | • PHP |
| • Problem Solving and Critical Thinking | • C# .NET |
| • Cloud Computing | • Python |
| • System Integration & API Development | • Java |
| • SQL Proficiency | • Stakeholder Engagement |
| • AI / ML Development | • Project Management |

Experience

Jamaica Public Service | Process Automation Analyst

August 2024 - Present

Joined Jamaica's sole electric utility company to build software solutions that automate business workflows and deliver clear data insights for stakeholders.

- Developed 6+ automation solutions for multiple departments, saving more than 500 hours and over \$100K USD in labor costs.
- Created data dashboards and solutions that improved loss detection and contributed to substantial cost savings.
- Contributed to developing an AI chat-bot for customer service, aimed at improving customer satisfaction.

Norus Technologies | Software Engineer

January 2023 – August 2024

Recruited part-time by a software firm to develop mobile and web applications for local, regional, and international clients.

- Developed and maintained 3 mobile and 5 web applications for local and international clients, from requirements gathering through user acceptance testing.
- Led development of three internal tools, boosting employee productivity and saving a total of 20 work hours.

Particular Presence Technologies | Software Developer**August 2022 – December 2022**

Promoted to part-time developer to continue building mobile and web applications for local and regional clients.

- Engineered and supported three AWS-hosted web applications for regional clients.

Particular Presence Technologies | Software Developer Intern**May 2022 – August 2022**

Recruited as a software development intern for 3 months to build mobile and web applications for local and regional clients.

- Developed and maintained two AWS-based web applications for local and regional clients.

Education

University of the West Indies, BS Computer Science

Major: Computer Science (First Class Honors)

Certifications

AWS Certified Cloud Practitioner**2025**

Amazon Web Services

Google Data Analytics Professional Certificate**2025**

Google

AWS Partner: Accreditation (Technical)**2022**

Amazon Web Services